



LEADING THE WAY
KHALIFAH - AMĀNAH - IQRA' - RAHMATAN LIL-ĀLAMIN
LEADING THE WORLD



INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY

INCIDENT DETAILS

Incident Title : **Ontrack ID :**
Reported By : **Date Report:**
Unit : **Contact No :**

INCIDENT IMPLICATION / INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS

Root Cause :
Affected Service(s) :
Affected Area(s) :
Affected Duration :
Incident Status :

INCIDENT CHRONOLOGY / INCIDENT SUMMARY REPORT

SOLUTION & RECOMMENDATION

Temporary Solution (Corrective Action):

Permanent Solution (Preventive Action):