



Guidelines for Email and Google Drive Storage Usage

IIUM ICT GUIDELINES

PREPARED FOR:
International Islamic University Malaysia

PREPARED BY:
Information Technology Division

IIUM ICT Guidelines

Document Change Log

Release Version	Date	Pages Affected	Remarks/Change Reference
Version 1.0	23/09/2021	-	<i>Endorsement from ITD Management</i>
Version 1.1		<i>Page 4</i>	<i>Endorsement from ITD Management</i>

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Responsibility and Activity Log

Requestor	Description	Submission Date	Approval Date
Mohd Khairul Sazaney	Endorsement from ITD Management	23/09/2021	23/09/2021
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1. OBJECTIVE

The objective of this document is to define the guidelines for email and Google Drive Storage Usage.

2. TERMS AND DEFINITIONS

Term	Definition
IIUM	The International Islamic University Malaysia, otherwise known as the “University”
ICT	Information and Communication Technology
ITD	Information Technology Division
ITD Management	Chief Digital Officer, Director, Senior Deputy Director, Deputy Director and Team Leader of ITD
Google Workspace	Google Drive, Gmail and Google Photos

3. GUIDELINES

Currently IIUM is using Google Workspace Education Fundamental which is free for educational institution. IIUM staff will have to adhere to the following guidelines to ensure that the total storage space for IIUM will not exceed the maximum allocation for IIUM.

The guidelines are as follows:

- 3.1 The total storage space for Google Workspace should not exceed 60GB per user.
- 3.2 The total storage space for non-personal account (i.e: kulliyyah/department/conference/event email account) should not exceed 15GB.
- 3.3 Do not sync to other devices i.e. mobile devices.
- 3.4 Do not set auto backup on your devices.
- 3.5 Account will be suspended if exceed the quota. All related service will be affected.
- 3.6 As alternative, user may use Microsoft OneDrive which give storage space of 1 TB for each user (use with @live.iium.edu.my email).

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4. IMPLEMENTATION AND NON-COMPLIANCE

- 4.1 The Director of Information Technology Division holds the responsibility for the implementation of these guidelines and shall take necessary actions in the event of violation of this guideline.
- 4.2 This guideline is applicable to the University community and any infringement of the guidelines may subject to disciplinary actions and any other actions deemed necessary.

5. ENTITIES AFFECTED BY THIS POLICY

Staff members of the University are affected by this guideline.

6. MAINTENANCE OF GUIDELINES

- 6.1 The Information Technology Division is responsible for the formulation and maintenance of this guideline.

7. RELATED POLICIES/STANDARDS/PROCEDURES/GUIDELINES

- 7.1 This guideline shall be read together with the following or any documents which recently approved:
 - 7.1.1 IIUM ICT Policy
 - 7.1.2 ICT Regulations
 - 7.1.3 Information Management Policy
 - 7.1.4 IIUM ICT Security Policy
 - 7.1.5 IT Infrastructure Library (ITIL)
 - 7.1.6 Control of Business IT (COBIT)
 - 7.1.7 Guidelines for Procurement of Additional Storage for Google Workspace for Education (GWFE) and Microsoft 365 (M365)