



Our Ref. : IIUM/202/4/1
Date : 25th May 2026

All Deans / Directors
Kulliyahs / Centres / Divisions / Institutes / Offices / Mahallahs
International Islamic University Malaysia

Dear YBhg. Dato'/Prof./Dr./Sir/Madam,

Assalamualaikum Warahmatullahi Wabarakatuh

STAFF SERVICE CIRCULAR NO. 12/2026

ON-CALL ALLOWANCE FOR PERFORMING OF DUTIES OUTSIDE THE NORMAL WORKING HOURS FOR MEDICAL/DENTAL OFFICERS/LECTURERS AND MEDICAL SPECIALIST - Revised rate of payment

1. OBJECTIVE

The objective of this circular is to notify all Deans/Directors of the Kulliyahs / Centres / Divisions / Institutes / Offices / Mahallahs on the revised rates of On-Call Allowance for performing of duties outside normal working hours for Medical/Dental Officers/Lecturers, and Medical Specialists.

2. BACKGROUND

- 2.1 The University through MSD Service Circular Letter No. 11/2012 had adopted the PSD's letter ref. JPA.SARAAN(S)215/8/2-4/KIt.6(11) dated 16th December 2011 on the revision of the rate of On-Call Allowance for performing duties outside the normal working hours for Medical Officers and Medical Specialist effective from 1st September 2011.
- 2.2 The University through the Staff Service Circular No. 5/2023 has adopted the PSD in its letter ref. JPA(S).800-77/2/137(6) dated 30th August 2022 on the payment of On-Call Allowance for performing duties outside the normal working hours to the Medical/Dental Officer and Medical/Dental Lecturer including those on approved study leave pursuing Master Specialist at any MOH Facilities and Teaching Hospitals which took effect 1st September 2022.



2.3 The rates of the On-Call Allowance are as follows:-

No.	Nature of On-Call Duty	Description	Rate per night	
			Medical Specialist	Medical Officer
1.	Active Call – Outside Normal working hours for more than 15 hours continuously	Normal working days	RM230.00	RM200.00
		Weekends & Public Holiday	RM250.00	RM220.00
2.	Passive Call – Standby at home and called for duty for more than 4 hours	Normal working days	RM150.00	RM130.00
		Weekends & Public Holiday	RM160.00	RM140.00
3.	Passive Call – Standby at home and called for duty for less than 4 hours or not being called for duty	Normal working days	RM100.00	RM80.00
		Weekends & Public Holiday	RM105.00	RM85.00

2.4 The Ministry of Health (MOH) through its letter ref. KKM.500-8/2/31 Jld. 4(41) dated 30th October 2025, decided to revise the On-Call Allowance rates in accordance with the provisions of payment for On-Call Allowance to Medical Officers and Dental Officers, which have been in force since 1994. The MOH also agreed that the implementation be extended to Medical and Dental Lecturer/Specialist, including those on approved study leave.

2.5 Thus, in order to recognise and appreciate the dedication of the Medical Officers and Dental Officers, the YAB Prime Minister of Malaysia, in his capacity as Minister of Finance, announced the revised rates of the On-Call Allowance during the presentation of Budget for the year 2026 held on 10th October 2025.

3. DECISION

3.1 The Staff Service Committee (SSC) Meeting No. 1/2026 held on 12th February 2026 approved the adoption of the revised rates approved by the government of Malaysia as stated in the MOH letter, as follows:-

No.	Nature of On-Call Duty	Description	Rate per night	
			Medical/ Dental Specialist	Medical/ Dental Officer
1.	Active Call – Outside Normal working hours for more than 15 hours continuously	Normal working days	RM325.00	RM280.00
		Weekends & Public Holiday	RM350.00	RM300.00
2.	Passive Call – Standby at home and called for duty for more than 4 hours	Normal working days	RM200.00	RM180.00
		Weekends & Public Holiday	RM220.00	RM190.00
3.	Passive Call – Standby at home and called for duty for less than 4 hours or not being called for duty	Normal working days	RM135.00	RM110.00
		Weekends & Public Holiday	RM150.00	RM120.00



3.2 The effective date of implementation is **1st October 2025** as stated in the MOH's letter.

3.3 With the issuance of this circular, the Staff Service Circular No. 5/2023 is superseded.

All Deans/Directors are kindly required to disseminate this information to all relevant staff at the Kulliyahs/Centres/Divisions/Institutes/Offices/Mahallahs.

Thank you. *Wassalam.*

"LEADING THE WAY"



WAN NAJIHAH NURASHIKIN BT. WAN ABDULLAH
Executive Director
Management Services Division
International Islamic University Malaysia

c.c. : Rector
: Deputy Rector (Academic and Internationalisation)
: Deputy Rector (Research, Innovation and Development)
: Deputy Rector (Student Development and Community Engagement)
: Executive Director, Finance Division
: Campus Director, IIUM Kuantan Campus
: Legal Adviser

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